

## 1. SERVICE OVERVIEW

Baltic Connected Venues provides professional-grade internet connectivity with a 0-day lead time. Standard packages provide speeds up to 10Gbps, with higher capacities up to 40Gbps available by request. Our service is designed for live streaming, broadcast productions, and large-scale event WiFi.

## 2. PHYSICAL CONNECTIVITY & HANDOVER

*Note: Connection points are venue-specific. A detailed, venue-specific TECHNICAL SPECIFICATION SHEET containing exact port locations and building access details will be provided automatically upon booking.*

**Interface Options:** RJ45 Copper / Single Mode Fibre (SC Connector)

**Fibre Spec:** 1310nm Single Mode (SMF)

**WiFi Standard:** High-Density WiFi 6 (Dual-Band)

## 3. NETWORK PERFORMANCE & ARCHITECTURE

**Throughput:** Symmetric (Synchronous) speeds up to 40Gbps

**Latency:** Typical <5ms (local hop)

**Addressing:** Public Static IPv4 (/31 to /24) / IPv6 Support

**Layer 2:** VPLS Venue-to-Venue linking supported

## 4. MONITORING & SUPPORT

The Baltic Network Operations Centre (NOC) monitors all connections 24/7. For technical assistance, please contact us via the priority details below:

**Priority Email:** support@balticbroadband.co.uk

**Priority Phone:** 0151 279 1001